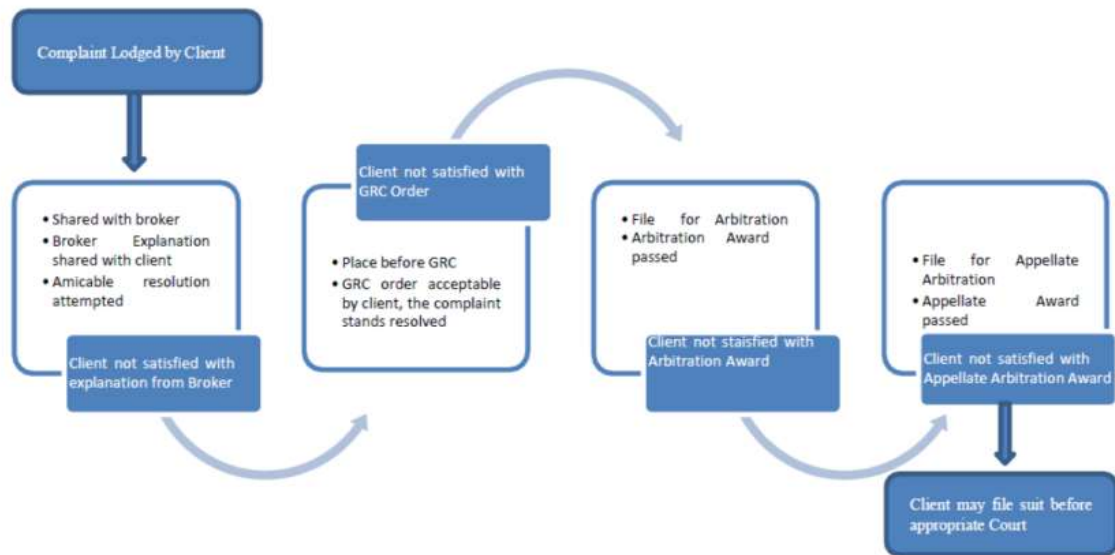


Complaints resolution at CM



Complaint Resolution process at Depositories

