

Annexure A



Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id
Customer Care (Capital Market Division)	Mr. Sandeep Seth	Padam Towers, 14/113, Civil Lines, Kanpur - 208 001	9839026611	sandeep.upse@gmail.com
Customer Care (DP Division)	Mr. Dinesh Kashyap	Padam Towers, 14/113, Civil Lines, Kanpur - 208 001	7007173064	dineshupse@gmail.com
Head of Customer Care	Mr. Suresh Gupta	Padam Towers, 14/113, Civil Lines, Kanpur - 208 001	9305425551	suresh_upse@rediffmail.com
Compliance Officer	Mr. Alok Tulsyan	Padam Towers, 14/113, Civil Lines, Kanpur - 208 001	9918254111	alokupse@gmail.com
CEO	Mr. Alok Tulsyan	Padam Towers, 14/113, Civil Lines, Kanpur - 208 001	9918254111	alokupse@gmail.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.